



**Blackpool Clinical Commissioning Group**  
**Performance Report 2015/16**  
**Month 12: March 2016**

## Introduction

This report is to provide the Health Scrutiny Committee with assurance in relation to the indicators within the national Clinical Commissioning Group (CCG) Assurance Framework that are deemed to be performance related. The report includes a summary position of all the relevant indicators as of March 2016 or Quarter 4, as published by NHS England, with an exception narrative for any indicators not meeting the requisite target or where there is an early warning of a change in performance against any particular indicator. The report includes detailed reporting and trend analysis for each performance indicator.

## Summary for March 2016

Metric		Exception	Page No.
<b>NHS Constitution Measures</b>			
Referral to Treatment (RTT) Incompletes (c)	↓		4
Diagnostic Test Waiting Time (c)	↓		4
A&E waits (c)	↑	*	4
Cancer waits (c)	↑	*	5
Category A Ambulance Calls (p)	↓	*	6
<b>NHS Constitution Support Measure</b>			
Referral to Treatment waiting times for non-urgent care consultant led treatment (c)	↓	*	4
A&E waits 12 hour trolley waits (p)	↔		5
Mixed sex accommodation breaches (c)	↑	*	6
Cancelled Operations (p)	↔		6
Mental Health (c)	↑	*	7
Dementia (c)	↓	NEW	7
Incidence of Healthcare Associated Infection (c)	↑	*	7
<b>Financial Sanctions</b>			
Possible Sanctions excluding Admitted and Non-Admitted RTT*	March 2016 position	£348,620 (M12)	£1,703,150 (YTD)

\* In month 12 there have been 1,476 excess A&E breaches recorded at the Trust resulting in penalties of £177,120 and 248 (30mins) and 76 (60mins) Ambulance Handover breaches which result in penalties of £125,600, all show a reduction from month 11.

Key						
	<span style="background-color: red; color: white;">■</span>	Failing target	↑	Improving and within target	↑	Improving and below target
	<span style="background-color: green; color: white;">■</span>	Target Achieved	↓	Deteriorating and within target	↓	Deteriorating and below target
	(c) / (p)	Commissioner level / Provider level	↔	No change and within target	↔	No change and below target

## Achievements

- The constitution measures for Cancer, 2 week waits and 31 days for Blackpool CCG residents in March (and year end) have been met. The 62 day measures have also been met with one exception “the percentage of patients waiting no more than 62 days from urgent GP referrals to first definitive treatment”
- The Trust reported zero MRSA breaches in March, this is 4 months with no reported breaches
- Blackpool CCG performance for Improving Access to Psychological Therapies (IAPT) is improving.
- Blackpool CCG has met the trajectory for Clostridium Difficile Infections (CDI), with **57** cases April 2015 to March 2016 (**trajectory 58**)

## Areas for focus / information

- Accident and Emergency 4 hour waits have not been achieved in March. An NHSE (Lancashire) escalation process continues with daily and weekly updates being followed which include local and regional teleconferences.
- Ambulance call response rates for Red 1, Red 2 and 19 minutes have not been met for March.
- Blackpool CCG continues to monitor performance at Lancashire Teaching Hospitals.
- Blackpool Teaching Hospitals NHS Foundation Trust had 66 cases of CDI during 2015/16, 43 of which were identified as a “lapse in care or avoidable”. The trajectory in 2015/16 for BTH was 40.

Key		Failing target	↑	Improving and within target	↑	Improving and below target
		Target Achieved	↓	Deteriorating and within target	↓	Deteriorating and below target
	(c) / (p)	Commissioner level / Provider level	↔	No change and within target	↔	No change and below target

## NHS Constitution for period ending March 2016

RTT (c)		Organisation	Target	Mar 16	YTD	Performance (Current Period)	Performance (Last Period)
Patients on incomplete pathways treated within 18 weeks		CCG	≥ 92%	93.00 %	94.81%	↓	↓
Patients waiting for more than 52 weeks	Incomplete pathway	CCG	0	0	1	↔	↑
Admitted patients treated within 18 weeks		N/A	N/A	N/A	N/A		
Non admitted patients treated within 18 weeks		N/A	N/A	N/A	N/A		

Blackpool CCG (BCCG) has met the RTT target for March 2016 for incomplete pathways. *The Committee should note the 52 week plus wait for BCCG will deteriorate by the next report due to 4 BCCG patients waiting for Plastic / ENT at Lancashire Teaching Hospitals NHS Foundation Trust.*

Diagnostic Test Waiting Time (c)		Organisation	Target	Mar 16	YTD	Performance (Current Period)	Performance (Last Period)
% of patients waiting 6 weeks or more		CCG	≤ 1%	0.62%	0.63%	↓	↑

BCCG has met the “Diagnostic Test Waiting Time” target for March 2016.

A&E Waits (c)		Organisation	Target	Mar 16	YTD	Performance (Current Period)	Performance (Last Period)
4 Hour A&E Waiting Time Target	Provider - BTH	≥ 95%	86.69%	92.37%	↑	↓	
	CCG	≥ 95%	85.60%	92.93%	↓	↓	

Blackpool Teaching Hospitals NHS Foundation Trust (BTH) did not achieve the 4 Hour A&E Waiting Time target in March 2016. An NHSE (Lancashire) escalation process remains in place with daily and weekly updates being followed and in addition local and regional teleconferences.

Key						
		Failing target	↑	Improving and within target	↑	Improving and below target
		Target Achieved	↓	Deteriorating and within target	↓	Deteriorating and below target
	(c) / (p)	Commissioner level / Provider level	↔	No change and within target	↔	No change and below target

12 Hour Trolley waits in A&E (p)	Organisation	Target	Mar 16	YTD	Performance (Current Period)	Performance (Last Period)
12 Hour Trolley waits in A&E	Provider - BTH	0	0	0	↔	↔

There have been no 12 Hour Trolley Wait breaches recorded in A&E at BTH during April 2015 to March 2016.

Cancer Waits (c)		Organisation	Target	Mar 16*	YTD	Performance (Current Period)	Performance (Last Period)
% seen within 2 weeks of referral		CCG	≥ 93%	93.09% (20)	94.62%	↓	↑
% seen within 2 weeks of referral – breast symptoms		CCG	≥ 93%	100% (0)	95.49%	↑	↑
31 Days	% of patients receiving definitive treatment	CCG	≥ 96%	100% (0)	98.37%	↑	↑
	% of patients waiting no more than 31 days for subsequent treatment – surgery	CCG	≥ 94%	93.75% (1)	98.18%	↓	↔
	% of patients waiting no more than 31 days for subsequent treatment - drug therapy	CCG	≥ 98%	100% (0)	100%	↔	↔
	% of patients waiting no more than 31 days for subsequent treatment – radiotherapy	CCG	≥ 94%	100% (0)	99.45%	↑	↓
62 Days	% of patients waiting no more than 62 days from urgent GP referrals to first definitive treatment	CCG	≥ 85%	86.27% (4)	83.97%	↓	↑
	% of patients waiting no more than 62 days from referral from an NHS screening service to first definitive treatment.	CCG	≥ 90%	100% (0)	91.30%	↑	↑
	% of patients waiting no more than 62 days for first definitive treatment following a consultant's decision to upgrade.	CCG	≥85%	88.24% (6)	91.42%	↓	↑

\* The figures in brackets reflect the number of BCCG residents seen or treated outside the respective cancer waiting time target. The one (1) patient who missed the 31 day indicator was due to inadequate elective capacity at LTH. The four (4) patients who missed the 62 day indicator are made up of 2 complex cases, 1 late referral and 1 delay for medical reasons.

Key		Failing target	↑	Improving and within target	↑	Improving and below target
		Target Achieved	↓	Deteriorating and within target	↓	Deteriorating and below target
	(c) / (p)	Commissioner level / Provider level	↔	No change and within target	↔	No change and below target

<b>Category A Ambulance Calls (p)</b>	Organisation	Target	Mar 16	YTD	Performance (Cur' Period)	Performance (Last Period)
Category A calls resulting in an emergency response arriving within 8 minutes (Red 1)	Provider – NWAS	≥ 75%	67.34%	74.81%	↓	↑
Category A calls resulting in an emergency response arriving within 8 minutes (Red 2)	Provider – NWAS	≥ 75%	58.88%	70.35%	↓	↓
Category A calls resulting in an ambulance arriving at the scene within 19 minutes	Provider – NWAS	≥ 95%	86.66%	92.57%	↓	↓

The March 2016 figures show a continued downward trend, this is also reflected in the number of delayed handovers (see also page 20 & 21).

<b>Mixed Sex Accommodation Breaches (c)</b>	Organisation	Target	Mar 16	YTD	Performance (Cur' Period)	Performance (Last Period)
Breaches of same sex accommodation	BCCG	0	2	6	↓	↓
	Provider - BTH	0	4	18	↓	↓
	Provider - Spire	0	0	0	↔	↔

There have been 2 reported MSA breaches for BCCG in March. Both breaches occurred in the Intensive Care Unit (ITU) patients identified for transfer to ward 12 and ward 24, but beds not available for 24 / 48 hours. The two remaining patients were residents of other CCG's.

<b>Cancelled Operations (p)</b>	Organisation	Target	Position	QTR	Performance (Cur' Period)	Performance (Last Period)
Patients whose operations are cancelled, on or after the day of admission (including the day of surgery), for non-clinical reasons to be offered another binding date within 28 days.	Provider - BTH	0	0	(QTR 4 2015/16)	↔	↔

Key		Failing target	↑	Improving and within target	↑	Improving and below target
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Mental Health (c)	Organisation	Target	QTR 4	YTD	Performance (Cur' Period)	Performance (Last Period)
% of Mental Health patients on Care Programme Approach (CPA) discharged from hospital and followed up within 7 days	Provider - LCFT	≥ 95%	98.10%	97.25%	↑	↑

NEW - Dementia (c)	Organisation	National	Mar 16	YTD	Performance (Cur' Period)	Performance (Last Period)
CCG's estimated prevalence for people over 65 with dementia against the CCG's actual dementia diagnosis rate	CCG	≥ 67%	88.50%		↓	↑

*Rationale:* A timely dementia diagnosis can facilitate the provision of post diagnostic support to people with dementia and their carers.

Incidence of Healthcare Associated Infection (c)	Organisation (assigned)	Threshold	Mar-16	YTD	Performance (Cur' Period)	Performance (Last Period)
Incidence of MRSA bacteraemia	CCG	0	1	2	↓	↔
	Provider	0	0	6	↑	↓
Incidence of Clostridium difficile* (CDI)	CCG	58 (2015/16)	3	53		
	BTH (apportioned to the Trust)	40 (2015/16)	2	66		

\*Data source; Public Health England HCAI Monthly Report Cumbria and Lancashire, March 2016

In March 2016 there have been zero (0) **MRSA** breaches recorded against the Trust. This shows no recorded MRSA cases for four consecutive months. BCCG had one (1) **MRSA** assigned in March but no cause could be found through the Post Infection Review (PIR) process.

Blackpool Teaching Hospitals have recorded two (2) new cases of **Clostridium Difficile** (CDI) in March 2016; cases involved Blackpool (1) and Fylde & Wyre (1) CCG residents. Cases identified in March are under review using the joint Post Infection Panel. From the BTH year-end position of 66 cases, 23 were deemed unavoidable and 43 were deemed avoidable or a lapse in care.

Key						
		Failing target	↑	Improving and within target	↑	Improving and below target
		Target Achieved	↓	Deteriorating and within target	↓	Deteriorating and below target
	(c) / (p)	Commissioner level / Provider level	↔	No change and within target	↔	No change and below target

## Supplementary Measures

The NHS England publication “Supplementary Information for Commissioner Planning 2015/16” has highlighted in paragraph 29 under “Developing 2015/16 Plans” that Commissioners are expected to demonstrate active monitoring of constitution and “other” measures to help underpin operational planning in 2015/16.

<b>Mental Health (c) IAPT</b>	Organisation	Expectation	Mar 16	Performance (Cur' Period)	Performance (Last Period Q1)
IAPT access proportion rate (3.75% quarterly, suggested 1.25% monthly)	CCG	≥ 1.25% monthly	1.07%	↓	↑
IAPT recovery rate (50% monthly)	CCG	50%	35.5%	↓	↔
The proportion of people that wait 6 weeks or less from referral to their first IAPT treatment appointment	CCG	75% per month	54%	↑	↑
The proportion of people that wait 18 weeks or less from referral to entering a course of IAPT treatment.	CCG	95% per month	94%	↑	↑

### Improving Access to Psychological Therapies (IAPT) Recovery Rate

A full update was reported in the month 10 summary. Although the above indicators are below target they all show improving performance (except for access – this month only). Blackpool CCG continues to work closely with Provider(s) to improve the outcome for this group of residents. Commissioners are confident that the IAPT indicators will be achieved.

<b>Key</b>		Failing target	↑	Improving and within target	↑	Improving and below target
		Target Achieved	↓	Deteriorating and within target	↓	Deteriorating and below target
	(c) / (p)	Commissioner level / Provider level	↔	No change and within target	↔	No change and below target



## Performance Scorecard



Staffordshire and Lancashire  
Commissioning Support Unit

## CCG Summary Report - NHS Constitution

Metric	Level	Period	Target	April 2015	May 2015	June 2015	July 2015	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	March 2016	YTD
NHS Constitution measures																
<b>Referral To Treatment waiting times for non-urgent consultant-led treatment</b>																
61: Referral to Treatment (Adjusted Admitted) (61)	CCG	Nov 2015	90%	95.54%	94.82%	94.86%	92.93%	92.58%	92.75%	88.53%	80.76%	N/A	N/A	N/A	N/A	93.80%
62: Referral to Treatment (Non-Admitted) (62)	CCG	Mar 2016	95%	95.66%	96.04%	95.08%	95.24%	95.18%	95.56%	93.91%	94.23%	94.51%	94.62%	94.27	94.37%	94.82%
1291: Referral to Treatment (Incomplete) (1291)	CCG	Mar 2016	92%	95.63%	95.28%	95.27%	94.82%	95.35%	94.71%	93.56%	95.52%	94.33%	93.81%	93.79%	92.96%	94.66%
<b>Diagnostic test waiting times</b>																
1828: % of patients waiting 6 weeks or more for a diagnostic test (1828)	CCG	Mar 2016	1%	0.90%	1.12%	0.81%	0.75%	0.58%	0.28%	0.29%	0.64%	0.56%	0.71%	0.46%	0.62%	0.63%
<b>Cancer waits – 2 Week Wait</b>																
191: % Patients seen within two weeks for an urgent GP referral for suspected cancer (MONTHLY) (191)	CCG	Mar 2016	93%	93.90%	92.80%	93.50%	94.76%	96.98%	95.75%	95.16%	95.23%	94.44%	95.82%	94.51%	93.09%	94.62%
17: % of patients seen within 2 weeks for an urgent referral for breast symptoms (MONTHLY) (17)	CCG	Mar 2016	93%	95.00%	94.34%	94.85%	92.18%	92.50%	86.54%	95.5%	98.85%	92.31%	100%	100%	100%	94.72%

Metric	Level	Period	Target	April 2015	May 2015	June 2015	July 2015	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	March 2016	YTD
<b>NHS Constitution measures</b>																
<b>Cancer waits – 31 days</b>																
535: % of patients receiving definitive treatment within 1 month of a cancer diagnosis (MONTHLY) (535)	CCG	Mar 2016	96%	96.47%	98.57%	97.64%	95.65%	97.94%	97.40%	98.60%	98.67%	100%	100%	100%	100%	98.37%
26: % of patients receiving subsequent treatment for cancer within 31 days (Surgery) (MONTHLY) (26)	CCG	Mar 2016	94%	100%	100%	100%	100%	94.12%	100%	90.00%	100%	100%	100%	100%	93.75	98.18%
1170: % of patients receiving subsequent treatment for cancer within 31 days (Drug Treatments) (MONTHLY) (1170)	CCG	Mar 2016	98%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
25: % of patients receiving subsequent treatment for cancer within 31 days (Radiotherapy Treatments) (MONTHLY) (25)	CCG	Mar 2016	94%	100%	100%	100%	100%	100%	96.67%	100%	100%	100%	96.30%	100%	100%	99.44%
<b>Cancer waits – 62 days</b>																
539: % of patients receiving 1st definitive treatment for cancer within 2 months (62 days) (MONTHLY) (539)	CCG	Mar 2016	85%	83.33%	75.00%	75.60%	86.04%	83.05%	92.11%	87.87%	85.29%	87.50%	74.36%	91.67%	86.27%	83.97%
540: % of patients receiving treatment for cancer within 62 days from an NHS Cancer Screening Service (MONTHLY) (540)	CCG	Mar 2016	90%	75.00%	100%	100%	100%	80.00%	100%	100%	75%	100%	83.33%	100%	100%	91.30%
541: % of patients receiving treatment for cancer within 62 days upgrade their priority (MONTHLY) (541)	CCG	Mar 2016	85%	78.57%	88.89%	90.00%	96.55%	93.33%	94.12%	90.91%	85%	95.83%	90.48%	100%	88.24%	91.42%

Metric	Level	Period	Target	April 2015	May 2015	June 2015	July 2015	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	March 2016	YTD
<b>NHS Constitution measures continued</b>																
<b>Category A ambulance calls</b>																
1887: Category A Calls Response Time (Red1) (1887)	CCG	Mar 2016	75%	86.46%	88.20%	90.80%	90.90%	84.00%	94.60%	88.89%	94.87%	87.00%	90.10%	77.78%	88.30%	88.52%
1887: Category A Calls Response Time (Red1) (1887)	NWAS	Mar 2016	75%	71.22%	81.55%	79.82%	79.29%	77.65%	78.40%	75.85%	73.42%	74.95%	69.29%	70.47%	67.34%	74.81%
1889: Category A (Red 2) 8 Minute Response Time (1889)	CCG	Mar 2016	75%	81.60%	88.90%	85.70%	86.60%	83.40%	86.70%	85.70%	86.09%	86.11%	80.30%	74.17%	77.00%	83.66%
1889: Category A (Red 2) 8 Minute Response Time (1889)	NWAS	Mar 2016	75%	72.12%	79.43%	78.17%	75.96%	75.42%	74.87%	72.45%	68.45%	69.50%	63.49%	61.06%	58.88%	70.35%
546: Category A calls responded to within 19 minutes (546)	CCG	Mar 2016	95%	94.31%	97.50%	96.10%	95.60%	94.70%	95.60%	95.52%	96.22%	96.12%	93.80%	89.39%	90.80%	94.69%
546: Category A calls responded to within 19 minutes (546)	NWAS	Mar 2016	95%	93.28%	96.38%	95.87%	94.56%	95.11%	94.60%	94.08%	91.99%	92.68%	89.85%	88.80%	90.80%	94.69%
<b>NHS Constitution support measures</b>																
<b>Mixed Sex Accommodation Breaches</b>																
1067: Mixed sex accommodation breaches - All Providers (1067)	CCG	Mar 2016	0	0	0	0	1	0	1	0	2	0	0	2	2	8
<b>Mental Health</b>																
138: Proportion of patients on (CPA) discharged from inpatient care who are followed up within 7 days (138)	CCG	QTR 4 2016	95%	100%	100%	100%	100%	96.4%	100%	100%	92.9%	94.83%	96.30%	96.30%	96.30%	97.56%

Metric	Level	Period	Target	April 2015	May 2015	June 2015	July 2015	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	March 2016	YTD
<b>NHS Constitution support measures</b>																
<b>Referral To Treatment waiting times for non-urgent consultant-led treatment</b>																
1839: Referral to Treatment - No of Incomplete Pathways Waiting >52 weeks (1839)	CCG	Mar 2016	0	0	0	0	0	0	0	0	0	0	2	0	0	2
<b>A&amp;E waits</b>																
1928: 12 Hour Trolley waits in A&E (1928)	Hospital Provider (BTH)	Mar 2016	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Activity Measures</b>																
<b>Elective</b>																
77: Number of G&A elective ordinary admission FFCEs in the period (77) (Inpatient)	CCG	Mar 2016	Target	TBC	This data set is no longer available through the Monthly Activity Report. In future, this will be a NHS England report based on SUS data. The timetable for the publication of this data set has not been published by NHS England.											TBC
			Actual	322												322
71: Number of G&A elective FFCEs in the period - Day Cases (71) (Day cases)	CCG	Mar 2016	Target	TBC												TBC
			Actual	2516												2516
<b>Non Elective</b>																
72: Number of G&A non-elective FFCEs in the period - Total (72)	CCG	Mar 2016	Target	TBC	This data set is no longer available through the Monthly Activity Report. In future, this will be a NHS England report based on SUS data. The timetable for the publication of this data set has not been published by NHS England.											TBC
			Actual	2027												2027
<b>Outpatients</b>																
73: All first outpatient attendances (consultant-led) in general and acute specialties (73)	CCG	Mar 2016	Target	TBC	This data set is no longer available through the Monthly Activity Report. In future, this will be a NHS England report based on SUS data. The timetable for the publication of this data set has not been published by NHS England.											TBC
			Actual	5326												5326

Metric	Level	Period	Target	April 2015	May 2015	June 2015	July 2015	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	March 2016	YTD
<b>A&amp;E waits</b>																
1926: A&E Attendances: Type 1 (1926)	BTH	Mar 2016	Actual	8,096	6314	6647	7491	7467	7210	7536	6905	6940	7048	6890	7486	86,030
1927: A&E Attendances: All Types (1927)	BTH	Mar 2016	Actual	19,258	15075	14869	16853	16916	16518	16902	15751	15917	16501	16119	17773	198,452